

You may have noticed...

Your computer programs are taking a while to load

You're running out of space

The internet is sluggish

It takes forever to get the computer started

Everything is slowing down!

Like most computer users, you're experiencing some of the gradual problems that come along with computer ownership. After a few years, most computers lose a large percentage of their speed and often act erratically. However, did you know that many of these problems could be the direct result of security vulnerabilities and infections? It's estimated that over a quarter of all computers are contaminated. Fortunately, combating slow-downs and computer viruses is easier than you might think.

In an effort to proactively maintain your computer, Missoula Solutions offers the **Computer Maintenance Program**. Like homes and vehicles, computers need maintenance and security to protect them and to avoid problems down the road. The Computer Maintenance Program keeps your computer running fast and secure at all times. It includes:

- ✓ Hard Drive Integrity and Defragmentation Scans
- ✓ Virus and Spyware prevention
- ✓ System File Verification
- ✓ Physical Maintenance
- ✓ Registry Scans
- ✓ Temporary File Removal
- ✓ Security Review
- ✓ Backup Options
- ✓ Speed Optimization

But being a member of the CMP means more than just periodic maintenance. When something does go wrong, Missoula Solutions ensures a quick, informed, and direct response.

Here's How the Plan Works

Initial Visit: \$35/hour

On this visit we take a look at your computer(s), determine if any problems already exist, address any issues, and set security measures in place. This is by far the most important part of the program and once our technician is finished, you'll notice an increase in speed and stability.¹

Maintenance Visits: \$20 + \$10/extra computer [Flat Fee]

Every other month we'll schedule a brief appointment to return to your office or home and review your security and system performance. We'll address anything that needs to be taken care of and ensure that your computer remains functioning at its peak.

Computer Reinstallation: \$100 + \$40/extra computer [Flat Fee Cap]

Every year or every other year, depending on your needs, you'll have the option to completely reinstall everything on your computer and breathe new life into your machine. You'll receive this service at a flat rate instead of the hourly rate as this job can require 3-6 hours to complete. Reinstallation will give old computers a new lease on speed as it eliminates all the gunk and problems that have been building up over time that regular maintenance can't address.

New Computer and Computer Repair Discounts

Members of the CMP receive a dedicated customer discount on new computers and any repair that is done in addition to general maintenance². If you ever have a problem outside the purview of the program, members receive discounts on additional work!

Data Recovery: Premium Rate

A recent study indicated that 8% of all hard drives fail after two years. In the event that a hard drive fails and cannot be recovered, members of the CMP receive Missoula Solution's premium rate on the recovery of data. Data recovery can be very costly after catastrophic failure so every penny matters when the worst case scenario becomes a reality.

There are a variety of computer repair shops and stores that provide similar services, but none offer such a comprehensive approach to the health of your technology. We believe that as a member of our program you'll receive piece of mind and the knowledge that help is only a quick phone call away.

¹ Individuals who have no security at this stage may experience a slight decrease in system performance after security measures are set in place.

² Missoula Solutions cannot perform repairs during a CMP maintenance call but our technician will happily address your problem in addition to the computer's general maintenance or set up a time to come back and review additional issues. Addition repairs are subject to our hourly rates.